

March 7, 2020 - Airline bailouts may be necessary: IATA

Date : March 7, 2020

TOP STORY

[IATA updates COVID-19 financial impacts, says relief measures needed](#)

DECISIONS

- **Denied boarding – *Heimal v Air Canada* – [2020 BCCRT 249](#)**
Passenger denied boarding international flight – did not have Schengen visa – passenger stated she did not need visa; applicant held Belorussian passport and permanent Canadian residency – airline relied on IATA ‘Timatic’ system to verify travel document requirements – system flagged passenger because she was travelling through Schengen – airline assumed that connecting flight layover required visa – visa not required – airline’s tariff waived liability if airline denied boarding while acting in good faith – airline’s employees made mistake; no bad faith – claim denied
- **Implementation complaint – *Air Canada v CUPE, Air Canada Component* – [2020 CanLII 17275 \(CA LA\)](#)**
Union originally complained that Air Canada mainline economy service did not meet collective agreement standard – arbitrator agreed and required Air Canada to amend service standard – Air Canada delayed amending – did begin issuing notes to staff – did not communicate its notes to union; asked union after implementation time-limit expired for extension – Air Canada allowed to delay: large change in operation needs flexibility and time to effect – monetary damages not appropriate

CIRB DECISIONS

- **Amendment – *WestJet* – [Order No. 11488-U](#)**

WestJet applied to amendment certificate – exclusion of Operations Duty Managers – Canadian Air Line Dispatchers Association did not oppose – amendment granted – new certificate reads:

all dispatchers employed by Westjet, an Alberta Partnership, excluding the Operations Duty Managers (e.g., Network Duty Managers and Operations Shift Managers), the Safety Investigators II, the Manager of Flight Dispatch, the Manager of Flight Operations Support

and those above.

CTA DECISIONS

- **Application – *Bradley Air Services Limited also c-o-b as First Air and/or Ptarmigan Airways and/or Northwest Territorial Airways and/or NWT Air (First Air), on behalf of itself and Lynden Air Cargo, LLC c-o-b as Lynden Air Cargo and as Loken Aviation – [Determination No. A-2020-36](#)***
Pursuant to section 60 of the *Canada Transportation Act* and section 8.2 of the *Air Transportation Regulations*
- **Suspension – *LSAC Enterprises, LLC c-o-b as Visionar – [Order No. 2020-A-27](#)***
Licence no. 100062
- **Suspension – *Vanture Travel, LLC c-o-b as Taquan Air – [Order No. 2020-A-26](#)***
Licence no. 000137
- **Suspension – *Kississing Lake Lodge Ltd. c-o-b as Wings over Kississing – [Order No. 2020-A-25](#)***
Licence nos. 000076 and 140082, reinstated effective February 27, 2020
- **Suspension – *Personas y Paquetes Por Aire S.A. de C.V. c-o-b as AirLink – [Order No. 2020-A-24](#)***
Licence no. 130073, reinstated effective February 26, 2020

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ICAO

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UNION ASSOCIATION NEWS

UNIFOR

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UNIFOR 2002

[Air Canada CSSA's: updated tentative agreement reached on March 5, 2020](#)

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